

## Tie Down Marine Products - Limited Warranty

### Coverage:

Limited Warranty TIE DOWN Inc. warrants its products to be free from defects in material and workmanship for 1 year ( 365 days) from date of purchase or delivery to the original purchaser when properly installed, used and maintained by the purchaser.

### Exclusions:

This warranty does not cover damage caused by:

- Assembly or installation errors.
- Use of non-TIE DOWN parts or accessories.
- Misuse, improper application, or failure to follow instructions.
- Use outside of intended applications.

### Warranty Claim Process:

If a defect is confirmed by TIE DOWN, the company may:

- Credit the purchase price.
- Replace the product.
- Repair the product.

Claims must be submitted within 30 days of discovering the defect or warranty expiration, whichever comes first. The purchaser is responsible for returning the product for evaluation, and expenses incurred without prior written approval from TIE DOWN will not be reimbursed.

### Limitation of Liability:

TIE DOWN's liability is limited to the product's purchase price. This warranty excludes all implied warranties, including fitness for a particular purpose. Incidental or consequential damages are not covered unless prohibited by law.

### To Obtain Technical Assistance:

To enable TIE DOWN to respond to a request for assistance or evaluation of customer or user operating issue, please provide at a minimum the following information by calling 404-344-0000:

- Product, part number, serial number (if available) and all other data on the specific component which appears to be involved with the issue.
- The date and from whom you purchased your TIE DOWN product.
- State your issue, being sure to mention at least the following: application, nature of load involved, and weight of the load.

### Final Terms:

No representative has authority to make any representation, promise or agreement except as stated in this Limited Warranty. TIE DOWN reserves the right to make design and other changes upon its products without any obligation to install the same on any previously sold or delivered products.

This warranty is effective March 2025 and replaces all previous warranties. TIE DOWN reserves the right to update product designs without retrofitting past models.

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